



GREEN LEAF ALTERNATIVE SOLUTIONS (PTY) LTD
58 Kyalami Blvd,
Kyalami Business Park, 1684
Registration: 2018/199558/07
Vat: 4510269279

Dear Customer,

Electrical Service Call-Outs/Remote Support

Rates – Inclusive of VAT

- Remote Support Resolution: R350/Hour.
- General Call Out Fee: R850/hour .
- Travel: First 20km included, R4.5/km above free threshold.
- Rental Inverter/battery: R200/Day per item.
- Materials excluded and will be quoted separately.
- If the call out is a warranty related call there will be no charge, this will be assessed onsite.

Terms and Conditions

- **Response Time:** Service will be scheduled within 2 working days following the confirmation of payment. Payments can be made via card machine onsite.
- **Work Warranty:** A warranty is provided on all labour carried out. The duration of the warranty will be specified in the service agreement.
- **Exclusion of Materials:** The call-out fee covers labour charges only. Any materials used will be charged separately.
- **Repair Turnaround:** For equipment taken away for repair or under warranty claims, turnaround times are dependent on the manufacturer/supplier. This can extend up to 4 weeks.
- **Loan Equipment:** Loan units or equipment are available at a daily charge.
- **Travel Radius:** Services are offered within a 20km radius from our office without travel charges.
- **Expedited Service:** Expedited services may be available upon request, subject to additional charges.

EFT Payments/Card Machine Onsite

Bank Name: First National Bank

Account Holder: Green Leaf Alternative Solutions

Account Number: 62503838346

Branch Code: 251650

www.greenleafAS.co.za

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CONTACT US

PLEASE CONSIDER THE ENVIRONMENT BEFORE PRINTING